

Welcome to the Dodge County Human Services & Health Department (HSHD) Transportation Program. Volunteer & staff drivers provide safe, dependable rides for Dodge County residents. The volunteers and staff take pride in providing a safe ride, making sure the rider is on time for their appointment, and are treated with respect and courtesy. To request a ride, the rider calls the transportation office and every effort is made to meet the request. Dodge County staff drivers use wheelchair vans and volunteer drivers use their own vehicles to provide rides.

The Transportation Program provides rides to eligible individuals both within and outside of Dodge County. The Transportation Program operates Monday through Friday each week, from 8:00 am through 4:30 pm with the exception of the following holidays: New Year's Day, Spring Holiday, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving, Day after Thanksgiving, Christmas Eve, Christmas and New Year's Eve.



**We do our best to meet the needs of every rider, so please call us with any questions.**

## Rider Qualifications

Those eligible for non-emergency medical rides through MTM, Inc. are not eligible for medical rides through the Transportation Program. For eligibility, you must meet one of the following qualifications:

1. A resident of Dodge County without other means of transportation.
2. A resident receiving services from Dodge County Human Services & Health Department.
3. A resident of Dodge County who has an approved prior authorization for rides from a public agency, private agency or nursing home.

## How to request a ride:

Call the transportation office during the hours of operation:

8:00 am to 4:30 pm, Monday through Friday  
**(920) 386-3832 or (800) 924-6407**

If possible we would like three (3) or more business days advance notice.

Please provide the following information with each ride request:

- \* Your name, address, phone number
- \* Your date of birth
- \* Date of appointment
- \* Destination address and phone number
- \* Length of appointment
- \* If a return trip needed
- \* If an attendant is riding along with you

The Department has established the following priority system based on State requirements. Priority for transportation is given in the following numbered order:

### **First Priority Group – Elderly (65 & over) and those with disabilities:**

1. Medical Activities
2. Nutritional Activities
3. Work Related Activities
4. Education/Training Activities
5. Shopping/Personal Business/Legal

### **Second Priority Group – Human Services and Health Department consumers:**

6. Medical Activities
7. Nutritional Activities
8. Child Welfare Court Ordered Rides
9. Work Related Activities
10. Education/Training Activities
11. Shopping/Personal Business/Legal

### **Third Priority Group – General Public**

12. Medical Activities
13. With Approval, Social Rides for:  
Elderly, those with Disabilities,  
Human Services and Health  
Department consumers, and General  
Public



All riders are encouraged to make a donation towards the cost of the trip. No one will be denied a ride if they are unable to make a donation. The suggested donation is based on round trip miles. Your donation to the Transportation Program helps to keep it operating.

**Thank you!**

| Mileage    | Suggested Donation |
|------------|--------------------|
| 1 to 19    | 5.00               |
| 20 to 39   | 10.00              |
| 40 to 59   | 15.00              |
| 60 to 79   | 20.00              |
| 80 to 99   | 25.00              |
| 100 to 119 | 30.00              |
| 120 to 139 | 35.00              |
| 140 to 159 | 40.00              |
| 160 to 179 | 45.00              |
| 180 +      | 50.00              |



Updated 6/17/16 JW

## IMPORTANT WEATHER RELATED

### NOTE:

The Transportation Program is **CANCELLED** when weather conditions make travel hazardous. Local radio and television stations announce such closings.

Radio stations that announce weather closings are: 1430 AM WBEV, 95.3 FM WXRO, 1170 AM WMRH, 1540 AM WTKM, and 104.9 FM WTKM. Television stations that announce closings are:

WISC-TV 3, TMJ4, FOX6, and WISN 12.

Please watch and listen to radio and local TV stations during inclement weather to see if transportation is cancelled. If you are not sure if rides for Dodge County

Transportation are cancelled, please call the transportation office.



Dodge County Transportation Office  
199 County Road DF, 3<sup>rd</sup> Floor  
Juneau, WI 53039  
920-386-3832 or  
800-924-6407



## Human Services & Health Department

## Transportation Program



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Monday through Friday

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